

# What is Sedgwick doing for you?

Sedgwick helps employers navigate Washington's workers' compensation system, providing services to help them control claim-related costs and reduce premiums.

## Sedgwick will:

- Serve as your advocate and represent your interests in claims at the Department of Labor & Industries (L&I).
- Communicate with L&I on your behalf – this includes protesting any incorrect decisions issued by L&I.
- Represent your interests at the Board of Industrial Insurance Appeals through mediation and recommend legal counsel when appropriate.
- Monitor the medical treatment under claims to ensure that treatment is appropriate and curative.
- Help you return your injured employees to work.
- Respond promptly to your emails or phone calls.
- Be mindful of claim costs and their impact on your bottom line, from claim inception through closure, and make recommendations accordingly.
- Provide you with resources.
- Help you through the claims process and fill out forms.
- Engage with you about your involvement in the group.
- Provide you with safety consultations and resources.
- When requested we will complete all Stay at Work applications/paperwork for you. Contact your claims examiner for details.

*Workers' compensation premiums are among the largest operational expenses for any business. We help improve our clients' programs and increase savings by simplifying and resolving complicated claim issues and helping them navigate the process.*